



WARRANTY CERTIFICATE

As you acquire an Evviva product, you are buying much more than a furniture, you are investing in innovation, comfort and customization for your most intimate and original.

As we are always searching to improve every detail, we are committed with materializing your dreams, creating high quality pieces.

WE WISH YOU ENJOY
UNIQUE EXPERIENCES WITH EVVIVA!

Read this document carefully and make sure the items are observed to assure long life to your Evviva product.

We remind you that any assembly or disassembly of your product must be performed by Evviva authorized team, from the store where you acquired the furniture. Likewise, changes or adaptations after the installation must always follow the remark indicated.

EVVIVA



PRODUCT	LEGAL WARRANTY	CONTRACTUAL WARRANTY	TOTAL WARRANTY TIME	RESPONSIBILITY
Assembly/regulation	90 days	-	90 days	Store
Project/Maintenance	90 days	-	90 days	Store
Modulation	90 days	1735 days	1825 days (5 years)	Factory
Stainless Steel Products	90 days	180 days	270 days	Factory
Accessories	90 days	270 days	360 days	Factory
Aluminum products with glass	90 days	270 days	360 days	Factory
Lacquer Products	90 days	270 days	360 days	Factory
Pelle and Textile Products	90 days	270 days	360 days	Factory
Stainless steel/aluminum (accessories)	90 days	270 days	360 days	Factory
Acrylic pieces	90 days	270 days	360 days	Factory
Drawer (slide)	90 days	270 days	360 days	Factory
Lighting	90 days	270 days	360 days	Factory
Painted aluminum profiles	90 days	-	90 days	Factory
Natural wood sheet products*	90 days	270 days	360 days	Factory
Natural straw products	90 days	270 days	360 days	Factory

*Natural sheet has its own characteristics, irregular veins and spots, thus it is naturally impossible to keep the same design and different tonality patterns (sheet slice from the same log, same tree), different. It prevents future complemented to have the same characteristics and patterns (tones, veins, knots).

WARRANTY TERM:

In case of factory defect, the initial term is the product invoice date.

Warranty against product assembly defects starts as from the assembly service completion term signature.

Important: EVVIVA product warranty shall be provided as long as there is no unauthorized product external intervention or modification, and the following recommended conditions must be observed:



WARRANTY TERMINATION:

Warranty is fully termination in the following cases:

- Failure to comply with cautions provided in this manual;
- Using closet fastening systems that are not the ones tested, approved and ratified by Ewiva;
- Not using metallic ruler in counters and/or changing rail position. Furniture and/or accessory break or damage due to excessive weight use, as provided in item 3.1;
- Furniture problems incurring from electric and hydraulic installations. It is recommended that electric, hydraulic, telephonic piping, etc. is executed by professionals specialized in such areas, in order to maintain your investment in furniture, as damages incurring from such factors are not covered by warranty, as they characterize inadequate use.
- Furniture problems due to installation of stone lids, bowls or any other utensil not supplied by factory;
- Product and/or part discontinuity, as provided by Consumer Defense Code, article 32;
- Furniture problems due to exposure to humidity, corrosive sea air and corrosion, as well as extreme weather (rain, floods, inundations, fire and thunders), electric and chemical damages, exposure to kitchen salt and another agents that cause metal oxidation.
- Damages caused by infestation of termites, fungi, ants or another pests;
- Product exposure to sun or inadequate use locations;
- Furniture problems due to floor and/or wall unevenness;
- Wear and discoloration incurring from product time and use;
- Warranty term end;
- Product transfer to another room, another property or to third parties, whenever the service is not performed by technicians accredited by Ewiva manufacturer.
- Lack of minimum cautions and regular maintenance, or yet in case adjustments, fixes and modifications of original characteristics of any piece or piece set are not performed by technicians accredited by EVVIVA supplier;
- Lack of cleaning and maintenance, according to recommendations;
- Damage caused by cleaning products not indicated;
- Furniture problems due to pieces changed and/or modified by third parties.
- Natural wear incurring from product use or weight overload;
- Excessive water and/or humidity infiltrations incurring from internal or external leakages;
- Natural variations in product characteristics, including textiles, wood sheets, laminates and painting that undergo alterations incurring from exposure for long periods to artificial light, UV rays, sunlight or high temperatures.

Attention: defective piece and/or component replacement and repair performed within warranty term do not extend or generate a new warranty term.



PRODUCTS NOT COVERED BY WARRANTY:

- Glasses, marbles, gr anites, stones in general, and compound materials (quartz, Silestone, Dekton, marble cement, etc.);

CAUTIONS:

1. Cleaning:

1.1 - Evviva Line (melamine coating and/or natural wood sheet):For product sanitization, only use slightly wet rag and mild detergent. It is recommended to use (soft) flannel rag, preferably white or colorless, preventing thus product stains. To use alcohol, always use solution with 80% water and 20% alcohol mix solution.

In case of glazed melamine coating, it is recommended to use quick drying glass cleaner.(in case of doubts on coating type used in furniture, contact the store).

1.2 - Accessories and joints: Use a soft rag or a soft bristle brush to remove dust. **BE AWARE:** In regions with corrosive sea air, this process must be performed every 30 days.Products with salt, lemon and vinegar can accelerate metallic accessory oxidation process.

1.3 - INO line: Even though INO LINE is manufactured with stainless steel, it requires special cautions to prevent stains and/or oxidations incurring from handling, fat residues and salt, and missing adequate maintenances. Cleaning must be performed with specific stainless steel cleaning products, following the instructions provided in their labels, always with motions in stainless steel brushed direction. Upon residue removal, dry properly with the assistance of soft, dry and clean rag.

IMPORTANT: As in every Evviva product, INO and INO DOC lines cannot be placed in outdoor environments subject to weather, humidity, rain and sun exposure.

With sanitized surface, apply with a soft flannel with specific stainless steel product. Never use sponges or other abrasive products. These materials, in contact with another surfaces, can let small residues from another materials, and thus, oxidize and stain stainless steel definitely.

1.4 - Laccato Line: Glossy finishing: clean dust with soft, clean and dry flannel.In case of impregnated dirt, use wet flannel in water and mild detergent solution, and then dry.To restore piece glow, use wax with no solvent or oil byproduct, from a renown brand, and necessarily water-based. Another finishing: Only perform dust cleaning by following the abovementioned.



1.5 - Tauari Line: To clean wood surface, use solely a soft cotton rag. It does not scratch the furniture and completes cleaning, providing an outstanding appearance. Do not leave the surface exposed directly to sun, so that the furniture does not look old and worn. Hazelnut oil is recommended to smoothen, provide glow and protect. Never use soaked rags, saponaceous, steel brush or abrasives. Finally, whenever you clean or polish wood surfaces, wipe completely all area with a cotton rag, to prevent stains or damages caused by residues.

1.6 - Fabrics (ecological leather and synthetics): Cloth or Synthetic Leather Coating. Textiles: Clean regularly with vacuum cleaner, soft rag or soft brush. If required, wet rag with warm water (max. 40°C) can be used, with small amount of mild detergent. Equipment with water steam or jet cannot be used, or chemicals including alcohol, thinner or alike, that compromise the product.

Synthetic Leathers: Use as required by cleaning a dry rag, wet with warm water (max. 40°C) or with small amount of mild detergent. To remove fats,

80% water 20% alcohol solution can be used. To hydrate and prevent desiccation, it is recommended to apply light layer of hydrating balm or liquid vaseline, upon removing excess with dry rag. It is recommended to apply once or twice a year.

Surfaces with low sunlight resistance, preferably, in humidity-free locations, duly sheltered from natural light or locations subject to temperatures that exceed 60 °C.

IMPORTANT: Wears originated from daily use are within warranty scope.

1.7 - Glasses: They must be cleaned by using a soft rag dampened in warm water. Upon sanitization, make sure pieces are fully dry. Acidated glass must be cleaned with creamy saponaceous and removed with soft flannel. As it is an acidated glass, variation can take place.

1.8 - Acrylic components: Use a wet rag first, and then a dry rag. If required, mild detergent can be used. Clean smoothly, so that dust built up does not become an abrasive agent and damage product glow. Chemicals including alcohol, thinner or alike, that compromise the product, cannot be used.

1.9 - Aluminum: Use only as required for cleaning with wet rag.

1.10 - Natural sheet and natural straw front Dressa line furniture:

- Clean your furniture regularly, dust built up leaves surface with no glow and, through time, unfavorable furniture aspect.
- For cleaning, always use a slightly wet rag, and never wet, and then, dry the location properly with clean and dry rag, however only use dry clean rag upon applying wet rag.



- To remove more resistant stains, apply mild detergent to rag (not alkaline), and dry properly with clean and dry rag.
- Do not use wood polish or any other products used in household cleaning, including chemical and abrasive components.
- Do not use sponges and other abrasive materials for cleaning.

2. Usage:

2.1 - Always open doors completely, mainly if there is an internal drawer. Thus, it is possible to prevent scratches and bumps that can damage the product;

2.2 - Never place hot objects directly over furniture, so that they cannot be damaged;

2.3 - Be careful while using sharp objects next or on furniture;

2.4 - Avoid storing rags or wet cleaning sponges on furniture or internal shelves;

2.5 - Do not apply object weight or your own weight on doors, drawers and shelves, as it can cause deregulation and poor performance;

2.6 - Daily exposure to sunlight or strong artificial light can cause furniture wear and discoloration. In case windows are close, make sure the sun does not reach the product directly, and provide curtains for protection;

2.7 - Never let water built up on furniture. Keep the product always dry, prevent absorption and assuring longer life;

2.8 - Fats and steams originated from food cooking can cause your product coating wear and detachment. Always use exhaust and keep the environment ventilated;

2.9 - Paints and pens can cause irreversible stains to furniture. Use specific compartments to store this material.

2.10 - Be careful while handling accessories (pullknobs, hinges, slides, etc.). Keep your hands clean and avoid contact with corrosive substances, including vinegar, salt, lemon, sauces, and others.

2.11 - Evviva MDF/MDP products are shipped with adequate humidity and free from any kind of fungus, termite or pests in general. However, as they are wood byproducts, they can be attacked or damaged. Therefore, it is important to analyze the space where furniture will be applied, so that no problem of the kind shows up. If applicable, it must be solved before installing the furniture.

2.12 - MOULD: furniture must not be installed in environments with mould. And the furniture does not cause mould.



3. Capacities and evaluations:

3.1 - Weight capacity (MDF/MDP shelf – 1 linear meter)

1 25MM MPD SHELF W/ CONCEALED BRACKET	18 Kg
2 ³ FUTURA SELF-CLOSE SLIDE	30 Kg
2 ³ FUTURA PUSH SLIDE	30 Kg
2 F70 SLIDE	70 Kg
2 F70 PUSH SLIDE	70 Kg
1 UP TO 400MM WIDE GLASS SHELF	6 Kg
1 ABOVE 400MM WIDE GLASS SHELF	3 Kg
1 LEGRABOX BLUMOTION	40 Kg
1 LEGRABOX BLUMOTION	70 Kg
1 LEGRABOX TIP-ON BLUMOTION	40 Kg
1 LEGRABOX TIP-ON BLUMOTION	70 Kg
1 ³ ANTARO BLUMOTION	30 Kg
1 ³ ANTARO TIP-ON BLUMOTION	30 Kg

¹ Capacities abovementioned are subject to normal loads, distributed evenly. Areas closes to fasteners must be preferred for greater weight overlap requirement.

² Dynamic actuation autonomy (applied drawer weight + utilities weight influence). Extraction speed, dampening, opening synchronization and bending by support (lever) are influenced by loading condition

³ 30 kg applicable loads in ≤ 500 mm deep drawer modules, observing dynamic actuation conditions.



3.2 - Warping: Up to 0.25% central bending warping in relation to product largest dimension.

3.3 - Glass evaluation in general: The piece must be in vertical position, against a grey wall and without internal lighting. Light must be natural, diffuse or equivalent. The observer must be 2 meters away, straight and facing the glass. Procedure based on NBR 14698:2001 and ISO 125443-6:2000. We recommend using the same criteria to assess Laccato and INO pieces.

4. **Installation:**

The company accredited by Evviva (Bertolini S.A.) is responsible for furniture installation, as well as solving the problems incurring from it. This warranty is only valid in case the installation has been performed in normal conditions, in an environment protected from the weather, clean and debris-free, and in completed work, according to original project signed by parties, and in compliance with each product specifications and limitations.

5. **Warranty:**

Evviva assures to you, consumer, warranty against manufacturing defects, according to terms provided in the table, providing contract/invoice attached to warranty certificate, duly signed by the reseller and customer. Warranty for apparent and easy-to-verify vices (scratches, edge/coating displacements and stains).



Warranty and Conservation Manual delivery receipt:

Delivery date: ____/____/____

EVVIVA RECEIPT

EVVIVA

As per present document, I _____, residing at the address _____
_____ confirm Warranty Certificate and Conservation Manual receiving, instrument for Evviva environment maintenance,
enabling product proper use and durability.

Evviva environments: _____ Purchase date: ____/____/____ Contract n°: _____ Store: _____

Address: _____ City: _____

Customer: _____ . ____/____/____

This receipt must be filled in and signed at environment delivery. The reseller will be responsible for submitting this document scanned to activate purchase warranty. For doubts or suggestions, access the website evviva.com.br. Thank you for choosing Evviva furniture to be part of your life.

Final considerations: Evviva (Bertolini S.A.) does not authorize any natural or legal person, including resellers and distributors that market its products, to assume on its behalf any other warranty apart from the one included in this certificate. Warranty is provided to the piece in which manufacturing defect is evidenced, and not to the environment the composition is being developed.



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